Managing and Creating User Cancellation Options

Archives

You are using phpFox version earlier than 4.6.0? Please refer instruction for this article here.

When users cancel their accounts, they can select a reason for doing so. If you want to add, edit or remove those options, this tutorial will help you do that.

- Adding Cancellation Options
- Editing Cancellation Options
- Arranging Cancellation Options
- Click Settings and choose Cancellation Options in the AdminCP

Manage Cancellation Options

Manage Cancellation Options Cancelled Members			
Cancellation Reason	Total	active	Settings
↓ I don't find this site useful	29	ON	ø
I have a privacy concern	11	ON	¢
I don't understand how to use this site.	5	ON	ø
I'm getting too much email from this site.	6	ON	ø
I'm getting too much spam or too many friend requests	4	ON	ø
I'm bored with this site.	9		ø

Once you open the Cancellation Options, you'll see a list of all of the current Cancellation Options.

Adding Cancellation Options

Click Add New Option

Manage Cancellation Options

Manage Cancellation Options Cancelled Members			
Cancellation Reason	Total	active	Settings
I don't find this site useful	29		¢
I have a privacy concern	11		•
I don't understand how to use this site.	5		•
I'm getting too much email from this site.	6		¢
I'm getting too much spam or too many friend requests	4		¢
I'm bored with this site.	9		¢

• Fill in the fields for the popup to add the option and submit when done.

Add Cancellation Options

*Cancellation Reason

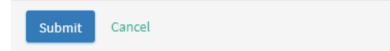
English (US)

I don't have time to use it

English (Kingdom)

I don't have time to use it

*Is Active



Editing Cancellation Options

• Click the arrow to the left of the option you want to manage and choose Edit Reason.

Manage Cancellation Options Cancelled Members Add New Opt		
Cancellation Reason	Total	active Settings
I don't find this site useful	29	
🕀 🛛 have a privacy concern	11	Edit
I don't understand how to use this site.	5	Delete
I'm getting too much email from this site.	6	
nglish (US) I don't find this site useful		
nglish (Kingdom)		
I don't find this site useful		
s Active		YES
Submit Cancel		

Arranging Cancellation Options

• To arrange the options in any order you want, just click to the left and drag them up or down.

YES

Manage Cancellation Options Cancelled Members

Cancellation Reason		
÷	I don't find this site useful	
÷	I have a privacy concern	
÷	I don't understand how to use this site.	
÷	I'm getting too much email from this site.	
¢	I'm getting too much spam or too many friend requests	
¢	I'm bored with this site.	